

UDIMagic AMC – Terms and conditions

Revision 1.1

It is requested of you to take a print of this document. You can email a scanned copy (duly signed and with Company seal/stamp) to sales@rtslink.com in acceptance of the terms & conditions

Terms & Conditions (AMC)

AMC (Annual Maintenance Contract) is optional. However, it is strongly recommended that Customers should for AMC after the initial 90 days (*i.e. free support service period*) to avail un-interrupted support services and code maintenance. Kindly refer guidelines issued by Tally Solutions, Bangalore relating to this at :- <http://tdlplayground.blogspot.com/2011/03/guidelines-for-tally-customization.html>

- AMC includes the following :-
 - Operating Support by email / teamviewer for 1 year.
 - Minor Updates (***Minor upgrades or Releases – See Remarks***) for 1 year.
- AMC does NOT cover :-
 - Modifications in any Standard formats or Customized formats.
 - XML tags or mapping for new Customized formats / templates.
 - Telephonic Support.
 - Any Major Updates (***Version upgrades – see Remarks***)
(***Major Version upgrade means upgrade from UDIMagic v3.0 to v4.0 or v5.0 etc***)

Remarks :-

Major Version and Minor version

In the UDIMagic v3.0 Release 1.0
>> the major version is 3.0
>> the minor release is 1.0

Terms & conditions may change from time to time. Hence, it is requested of you to kindly refer www.rtslink.com/orderinfo.html also.

Authorised Signatory
(Sign here)

Name : _____ Firm Name : _____
Designation: _____ Address : _____
Date : _____

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